

Leading Through Chaos

GoSkills online course syllabus

Skill level

Beginner

Lessons

16

Pre-requisites

No prior experience needed

Video duration

58m

Estimated study time

58m 18s

Instructor

Joanne Walters

Introduction

1 Leading in unprecedented times

In this course, you'll explore how to apply creativity and sensemaking to ensure your organization thrives even during times of chaos.

Understanding Chaos

2 Characteristics of chaos

In the simplest terms, chaos can be defined as something that is unpredictable. After this video, you'll be able to use a working definition of chaos.

Creativity in Chaos

3 What is creativity?

Creativity is a critical skill for those in leadership roles.

4 Creative leadership traits

A creative leader presents ideas that are both novel and solve problems.

5 Creative problem solving

Leaders are continually solving problems, but no leader has all the answers to every problem.

Mindset

6 Mindset and mission

Why an organization exists, known as its mission, guides how leaders address the need for change during chaotic times.

7 Authenticity
Leaders are more effective when they emotionally connect to their team members.

8 Appreciative sharing of knowledge
Positive emotions can go a long way in helping a team through a time of crisis.

Sensemaking

9 What is sensemaking?
Sensemaking, to the layperson, may seem like simply making sense or applying common sense.

10 Principles of sensemaking
Sensemaking is comprised of seven principles working together holistically. After this video you'll be able to identify each principle.

11 More principles of sensemaking
Sensemaking has seven principles, and it's essential to be able to recognize how they work together.

12 Sensemaking for leaders
Leaders may routinely engage in a superficial version of sensemaking.

Change Management

13 Change fatigue
During chaotic times the speed of change is heightened.

14 Organizational culture
Organizational culture plays a huge role in change management. After this lesson you'll be able to help your organization's culture evolve.

Putting It All Together

15 Taking action
It takes a blend of creativity, sensemaking, culture, and mindset to address the unknown.

Conclusion

16

Finding the order in disorder

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