

Leaders Who Care: Guiding Your Team in Uncertain Times

GoSkills online course syllabus

Skill level

Beginner

Lessons

11

Pre-requisites

No prior experience needed

Video duration

16m

Estimated study time

16m 17s

Instructor

Sarah Aviram

Introduction

- 1 State of the workforce**
We are in the midst of a Great Resignation.

The Employee Mindset

- 2 Addressing burnout and overwork**
Identifying and acknowledging the stress and burnout employees are experiencing is one thing, but how can a manager adequately address them?
- 3 Wherever you go, there you are**
When 70% of people who quit their jobs regret it, there's something going on beneath the surface.

Leadership Skills

- 4 Leadership skills for uncertain times**
The world has changed, and managers need new skills to keep up.
- 5 Manager real talk**
The conversations managers are having with their employees have shifted in content and tone.
- 6 Three key questions**
Sometimes all you need is three simple questions to get a pulse check on your employees.
- 7 JIG: Joy, impact, and growth**
At the root of employees' happiness is feeling joy, making and impact, and growing in their career.

8

Stay interviews

When thinking about the great resignation, managers cringe imagining all of the exit interviews.

Rewriting the Management Handbook

9

Change is opportunity

When coworkers are leaving left and right, it can be hard for a manager to know how to talk to the employees who have stayed.

10

Values alignment

For long-term happiness, employees want to work at a company with values that align to their own.

Conclusion

11

Resources for managers

Thanks for watching this course! Now, you should feel confident in your ability to navigate the Great Resignation as a manager.

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