

Deliver Effective Criticism

GoSkills online course syllabus

Skill level

Beginner

Lessons

6

Accredited by

CPD

Pre-requisites

No prior experience needed

Video duration

31m

Estimated study time

1h 30m

Instructor

TJ Walker

Deliver Effective Criticism

1

Start with Praise to Open Ears and the Heart

A helpful way to open up someone to constructive criticism is to begin by pointing out what they are doing well.

2

Increase Your Credibility By Paying Attention

Being a helpful guide to colleagues means paying attention to all that they do, not just one or two obvious problem areas.

3

Isolate Exactly What is Wrong

Helpful guidance is focused and specific, so provide your criticism with directions and pinpoint where your colleague can begin to make changes.

4

Give Highly Specific Advice to Generate Improvement

Don't generalize when providing feedback; showing a colleague the first step to improvement allows them to find their own way.

5

End with Positive Context

It's not always easy to hear criticism, but when you share all the benefits that can come with change, a new direction can be welcome.

6

Ensure Your Criticism is Effective

Helping someone with vital pieces of feedback can benefit their performance as well as their relationship with you and others.

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