

Building and Leading Teams that Keep Employees Happy

GoSkills online course syllabus

Skill level

Beginner

Lessons

20

Pre-requisites

No prior experience needed

Video duration

1h 7m

Estimated study time

1h 7m

Instructor

Yen Tan

Introduction

1 Leading happy teams

When your team is happy, they're likely more productive and satisfied with the work they're doing.

Fundamentals of Great Cultures

2 Develop happy teams

When you're able to recognize the gap between healthy and struggling teams, you can better retain your top talent.

3 Become a good manager

If you're familiar with the key characteristics of effective people-first managers, you can use this to help you grow in your role.

4 Build world-class culture

Boasting about company culture on paper doesn't equate to building a sustainable, strong, and positive work culture.

Psychological Safety

5 Identify psychological safety

Psychological safety at work isn't just a buzzword; it's fundamental to your people strategy.

6 Improve psychological safety remotely

Psychological safety is difficult in a remote setting.

7 Establish a feedback loop

Feedback loops build trust and improve engagement across your team, but it requires five meticulous steps for it to work.

8

Disagree safely

Managers can disagree with their direct reports, but how they do it is what sets them up as a high-performing manager.

9

Measure psychological safety

It's a common misconception that psychological safety and culture can't be measured.

Trust and Team Building

10

Build and sustain trust

There are four important pillars of trust: sincerity, reliability, competence, and care.

11

Overhaul hiring and onboarding

Trust starts the first time you connect with a candidate.

12

Run effective one-on-ones

There are key ways that the best managers ensure effective meetings and use facetime.

13

Build team morale

Morale goes beyond company-wide events. After this lesson, you'll be have dozens of new ideas to build excitement and motivation around your mission.

14

Become a great coach

A manager's responsibility is to be a great mentor.

People-First Leadership

15

Lead through change

Take a deep dive into the principles of change management.

16

Stay above the line

Most leadership mistakes are unintentional.

17

Protect your team wellbeing

For fast changing organizations, burnout is an all-too-common epidemic.

18 Stand up to a crisis

Whether the crisis is internal or external, the best leaders stand up and shine a light on the path forward.

19 Measure team culture

Learn how to quantify culture and deliver feedback.

Conclusion

20 Step forward people-first

Thanks for watching this course! Now, you should feel confident in your ability to make a huge impact on the lives and company around them.

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