

10 Conversations Managers Should Have with Their Employees

GoSkills online course syllabus

Skill level

Beginner

Lessons

12

Pre-requisites

No prior experience needed

Video duration

45m

Estimated study time

45m 7s

Instructor

Halelly Azulay

Introduction

1 Regular employee conversations matter

When you engage in a variety of conversations with your employees, you contribute to their current and future levels of performance as well as their engagement at work.

Conversations Leaders Should Have

2 Discussing career aspirations

Do you know each of your employee's career aspirations and plans?

3 Setting and reaching goals

Every employee should have key performance and development goals for both the long-term and the short-term.

4 Identifying and leveraging strengths

When you work from your strengths, you contribute your full potential and are at your most satisfied and engaged.

5 Connecting to impact

When employees know how their daily work impacts the mission of the organization, they perform better.

6 Supporting day-to-day performance

Managing your people involves talking to them every day, especially about how well they're doing.

7 Building rapport through weekly check-ins

Weekly one-on-one conversations can provide an opportunity to discuss goals, performance, feedback, and career or simply be about continuing to build trust.

8

Sharing positive feedback

Be a leader who infuses your workplace interactions with sincere and positive messages.

9

Delivering developmental feedback

Leaders must provide employees with timely, specific insights on what they can improve and why.

10

Continuing to develop and train

Today's workforce wants to grow and develop more than they want money.

11

Utilizing “stay interviews”

When you have a clear idea of what will keep an employee engaged and happy in their role, you can avoid the chances of them leaving.

Conclusion

12

Talking to your employees

Thanks for watching this course!

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